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We Flow That Extra Mile!

Zearing Residents

December 1, 2023

RE: NOTICE OF 5% WATER AND SEWER RATE INCREASE

Dear Valued Member / Customer:

Iowa Regional Utilities Association (IRUA) thanks you for the opportunity to be your water and/or wastewater utility provider. At IRUA we endeavor to provide you with quality water and/or wastewater services at a reasonable price. IRUA is constantly working to efficiently invest every dollar while still serving and meeting the needs of you and all our other members / customers.

For 2024, your IRUA Board of Directors will be implementing a 5% rate increase for water and/or wastewater usage. The increase will become effective with the January 2024 billing cycle (payments due in February 2024). This increase will raise average residential customer's bill approximately \$3.40 per month.

IRUA strives to balance the need to keep rates as reasonable as possible without compromising on service. We know member-customers prefer that rates do not change, but IRUA must act proactively and responsibly to ensure that costs are covered by revenues and that your drinking water and wastewater services continue to provide you the service that you expect and deserve.

Thank you for your continued confidence and support.

Sincerely,

IOWA REGIONAL UTILITIES ASSOCIATION

Board of Directors

**Rate increase takes effect on
February Water Bill.**

